



GROUNDING FUTURES

GUIDING YOUR NEXT CHAPTER
THROUGH REFLECTION

Cancellation and Refund Policy

Cancellations and Refunds

Grounded Futures understands that circumstances can change, and flexibility is important. The following terms apply to all booked sessions and services:

Client Cancellations

- Sessions may be cancelled with at least 48 hours' notice.
- If cancellation is made within this timeframe, clients may reschedule without charge or request a refund.
- Cancellations made with less than 48 hours' notice may be charged in full, at the discretion of Grounded Futures.

Refunds

- Refunds are available for sessions cancelled in line with the notice period above.
- Refunds will be processed within 14 days of cancellation.
- Refunds are not available for sessions already delivered.
- Grounded Futures Cancellations
- In the rare event that Grounded Futures must cancel a session, clients will be offered either a full refund or the option to reschedule at no additional cost.

Exceptional Circumstances

- Grounded Futures reserves the right to consider refunds or rescheduling outside these terms in cases of emergency or unforeseen events.